



A V D SIVATEJA
Sr.Salesforce Developer

teamteja3@gmail.com
MOBILE# +919502171788

SYNOPSIS

- ✦ 5+ years of experience in Salesforce.com implementation, Administration, customization configuration and Lightning Development.
- ✦ Salesforce 6x Certifications in PD1, PD2, JavaScript developer, App builder, Admin, service Cloud Consultant
- ✦ Experience working across various Salesforce implementations covering **Sales Cloud, Service Cloud.**
- ✦ Expertise in developing **Lightning Components, Lightning flow Builder and Lightning flexi pages**
- ✦ Extensive work exposure with **Lightning web components, LWC Life Cycle hooks, components communication, building reusable components, Navigation Service.**
- ✦ **Experience on building LWC using Workspace API, dynamic page refresh, Data Tables.**
- ✦ Experience on **communication between visual force pages, Aura Components and LWC.**
- ✦ Experience with triggers, Apex class, Apex test methods, RESTAPI.
- ✦ Good understanding over workflow methodology.
- ✦ Good understanding on **Agile environment**, daily stand-ups, sprint planning and retrospectives.
- ✦ Good understanding of the System Development life cycle (Requirement, Design, Development, Testing, Deployment, and support).
- ✦ Good Customer/tech support interaction and coordination with onshore.
- ✦ Have excellent analytical, aptitude, interpersonal and communication skills.
- ✦ Quick learner and good team player .
- ✦ Experience on source controls git repositories & version control.

TECHNICAL SKILLS

CRM	Salesforce.com, implementation, Admin, customization, configuration and Force.com Development
Web Technologies	HTML/DHTML, javascript1.x(ECMAScript 6), CSS, jQuery
Development Tools(IDEs)	Eclipse, Visual Studio Code , Atom, Sublime
Version Control	GITHUB, GitBucket, GitLab
Salesforce Certifications 6X	Platform Developer I , Salesforce Administrator, JavaScript Developer I, Platform Developer II, Platform App Builder, Service cloud Consultant

ACHIEVEMENTS

- Received Best Team Player Award in Tech Mahindra.
- Received Bravo Award in Tech Mahindra

CAREER SUMMARY

Working as a Software Engineer in Tech Mahindra from June 2021 to Till the Date

Project#3:

Project Name: Telefonica

Client: Telefonica

Tools Used: Service Cloud, Lightning web Components, Apex, Admin

Role: SFDC Developer

Description: Telefonica is one of the largest telecommunications service providers in the world. The company offers fixed and mobile connectivity as well as a wide range of digital services for residential and business customers.

Roles & Responsibilities:

- Created **Lighting web components** for **Account Record Page, Home Record Page** and many more Custom Components was build
- Created **Lighting web Components (LWC) and Apex Classes** Based on Provided design Specifications.
- Created **Reusable components and Classes** to streamline development and maintenance.
- Assisted in **code reviews** and mentor junior developers on best practices
- Worked on **Validation Rules, Workflows and Approval Processes**.
- Created Roles, Profiles, Sharing rules and field level security.
- Created **Lightning web components** with unit test like **jest test framework**.
- Created **Apex Class** for **Apex Rest API Integration** with Test Class.
- Created **Batch Class & Schedule for apex jobs** for weekly & monthly reports.
- Worked on production bugs and user Stories.
- Maintaining good communication during calls with the client to minimize gaps helped me reach their Expectations.
- Worked on Source control like Gitlab to fix pipeline issues & merge conflicts.

Worked as a Software Engineer in KS SOLUTIONS Ltd from Feb 2020 to June 2021

Project#2:

Project Name : Sales Cloud

Client : Adheris health

Role : SFDC Developer

Description: Client is in to health domain, Adheris is using salesforce CRM for sales forecasting, award tracking and contract. We were managing Sales module by support and enhancement. and contract. We were managing Sales module by support and enhancement.

Roles & Responsibilities:

- Understanding the Functionality and Scope of the applications Created Custom Objects, Fields, Page Layouts.
- Created custom Page layouts and Record types.
- Worked on Validation Rules, Workflows and Approval Processes.
- Created Roles, Profiles, Sharing rules and field level security.
- Used Data Loader for insert, update, and bulk import or export of data.
- Defined lookup and master-detail relationships on the objects and created junction objects to establish connectivity among objects.
- Creating Lightning components and fetching data .

Worked as a Software developer in Zan Compute Ltd from April 2019 to Feb 2020

Project#1:

Project Name: Zan compute

Client: Zan compute

Tools Used: Service Cloud, Lightning Web Components, Data Loader

Role : SFDC Developer

Description: The Zan compute is about analyzing the AI platform and restroom analyzation,MMW wave, people count and people tracking. Zan compute is all about understanding and analyzing in buildings and airports for smart restrooms. They are using Salesforce CRM Service cloud to create Case and work order to there field support team.

Roles & Responsibilities:

- Created **Custom Objects, Fields, Page Layouts, Record Types**.
- Created **lightning record form** for **adding** and **updating** the records
- Worked on **Validation Rules, Workflows, Process Builder** and Approval Processes.
- Created **Roles, Profiles, Sharing rules** and field level security.
- Used Data Loader for insert, update, and bulk import or export of data.
- Defined lookup and **master-detail** relationships on the objects and created junction objects to establish connectivity among objects.
- Created **Lightning web components** for Dashboards & data refreshments
- Created Reports and **dashboards** as per the customer's requirement.
- Used to get real time data to analysis restroom MMW waves using inbound data API's

ACADEMICS

- B. Tech from **Pragati Engineering College, Surampalem (2012-2016)**.